Commonwealth Bank
Commonwealth Bank of Australia
ABN 48 123 123 124
Australian credit licence 234945

GRAHAM BENTLEY CHURCH
27 EVA ST
MALVERN VIC 3144

03 September 2026

Dear GRAHAM BENTLEY CHURCH

We have closed your Credit Card account 5353 XXXX XXXX 7734 as you requested.

We will send you a final statement shortly.

What do you need to do?

For your own convenience and security we suggest you:

- Cancel or transfer any regular payment arrangements linked to your closed Credit Card account, such as insurance or mobile phone contract payments. We are unable to do this for you because you need to authorise the changes yourself.
- Destroy any cards issued on this account by cutting them into pieces.
- Redeem any remaining Commonwealth Award Points and bonus points within three months (excludes cash back) of the date of card closure. After that, your points will expire. If you have opted in to transfer your points to Qantas Points, this will continue.
- Think about making new arrangements for your electronic banking. The cards for your closed Credit Card account have been cancelled, so you will not be able to use them to access other linked accounts at an ATM.

We're here to help

If you have any questions or need more information, please drop into any branch or call **13 2221**, 6am-10pm, 7 days a week.

Yours sincerely,

The CommBank Team

Our purpose is to improve the financial wellbeing of our customers and communities.

Notice of Confidential Information

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